To our patients,

We hope you and your family are in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Heath Administration (OSHA). We do follow these agencies so that we are up to date on any new rulings or guidance that may be issued

You will see some changes when it is time for your next appointment. For example:

* Our office will communicate with you beforehand to ask some screening questions and take your temperature upon arrival.
* We ask that you wear a mask to your appointment and use hand sanitizer when you enter the office.
* Our waiting room is closed and ask for anyone coming with you to your appointment wait in the car.
* Appointments will be managed to allow social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 865-482-5170,

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. Birdwell and Team